



City of Tracy  
333 Civic Center Plaza  
Tracy, CA 95376

CITY MANAGER'S OFFICE

## MEDIA RELEASE

MAIN 209.831.6000  
FAX 209.830.6120  
www.cityoftracy.org

### IMMEDIATE RELEASE

August 5, 2021

## CITY OF TRACY DECLARES DROUGHT EMERGENCY, IMPLEMENTS STAGE 3 WATER RESTRICTIONS

*Community-wide education and conservation efforts are underway.*

**Tracy, Calif.** – On July 6, 2021 the City of Tracy adopted a [resolution](#) declaring a Drought Emergency and authorized implementation of [Stage 3 water restrictions](#) in an effort to reduce water usage in the City of Tracy by an estimated 20%. This action was taken following the inclusion of San Joaquin County in the [California State of Emergency Proclamation](#) on May 10. The declaration of a Drought Emergency enables the City to request additional water supply from the Bureau of Reclamation and other agencies to offset surface water shortages, ensuring the health and safety of the Tracy community.

The following water restrictions are now in effect in the City of Tracy:

Water Use Restrictions		
Stage	Percentage of Potable Water Savings Anticipated	Type of Water Restrictions
In place all the time.	5%	<u>Prohibitions:</u> Allowing Flagrant Water Waste Using a hose without a shutoff nozzle attached Using potable water to operate non-recirculating water features Using potable water to irrigate ornamental grass or turf in street medians Using potable water to hose off sidewalks, driveways, patios, etc. <u>Mandatory Requirements:</u> Customers must properly maintain all outdoor plumbing and irrigation systems Customers must practice prudent water conservation measures. Water only late at night or early morning and on non-windy periods. Swimming Pools, Hot tubs and Spas must have a non-permeable floating cover or equivalent device to provide 90% surface coverage
1	10%	Landscape Irrigation may only be done before 9:00 am or after 7:00 p.m. Restaurants and Commercial Lodging must post drought notices. Lodging accommodations must offer the option to opt out of linen/towel service.
2	15%	Continue Stage 1 Landscape irrigation limited to three days per week (Odd/Even Schedule) 48 Hours to repair and/or control irrigation system from time of notification/discovery
3	20%	Continue Stage 2 Individual Residential Car Washing limited to soap and bucket use. Vehicle dealerships limited to washing new/used inventory on Fridays/prior to delivery Pools, Spas & Hot tubs must not be filled unless equipped with a filter backwash system with 90% water recovery standard or it is for maintenance and safety.

-CONT-

Please check your landscape irrigation system to ensure watering is limited three to five-minute cycles on the following three-day-per-week schedule:

Addresses that end with an even number (2, 4, 6, 8, 0) - Tuesday, Thursday and Sunday

Addresses that end with an odd number (1, 3, 5, 7, 9) – Monday, Wednesday and Saturday

*“Water conservation is the right thing to do under the present drought conditions” said Kul Sharma, Tracy’s Utilities Director. “We are all in this together and with the support of our consumers and our collective conservation efforts, we hope to avoid additional water restrictions in the future.”*

City landscape watering is also being limited to three days per week at City parks, facilities and medians not equipped with water-saving smart irrigation controllers. The City of Tracy is also working strategically to conserve water by improving interdepartmental coordination, identifying ways to operate more efficiently, implementing a variety of landscape improvements and renovations, and limiting water use at public facilities where non-recirculating systems exist by taking most park water features and splash pads offline for the season. Only the Lincoln Park (East St. and Eaton Ave.) and McDonald Park (55 N. Central Ave.) splash pads are in operation between the hours of 10:00 a.m. and 7:30 p.m. Joe Wilson Pool will also remain open and available for public use by appointment, call (209) 831-6230 to schedule a time to swim.

The City has a wide variety of water sources to supply clean drinkable water to our community. Under normal circumstances, the City generally uses surface waters, which is a combination of [South San Joaquin Irrigation District](#) water supplied from the Sierras and treated water from the [Delta-Mendota Canal](#). When these supplies are reduced due to the drought, the City blends surface waters with groundwater from wells to continue to meet the demand of the community. As a result, you may notice changes in the water coming from your taps. These completely safe changes could be in taste, smell, or in physical means such as hard water spots on surfaces and the appearance of a film on glassware. This all depends on the amount of groundwater that is being used in conjunction with the City’s surface water supply. Groundwater is completely safe and meets or exceeds all state and federal drinking water requirements.

Water conservation questions, concerns, and complaints should be submitted to the City through the “Utilities” section of the City’s [GoRequest app](#) or by calling (209) 831-6333. The City of Tracy Utilities Department aims to investigate and resolve water conservation challenges by working cooperatively with consumers to achieve our community’s goals together through education, courtesy notices, and providing resources to help manage and monitor usage. If compliance issues persist after initial outreach and education efforts, enforcement could escalate from a written letter encouraging compliance to avoid penalties, to the issuance of a citation with fines ranging from \$100 for the first violation, up to \$500 for the third in accordance with the Tracy Municipal Code.

-CONT-

**IMAGE:** Stage 3 Water Restrictions Graphic

# EMERGENCY DROUGHT DECLARATION

## STAGE 3 WATER RESTRICTIONS

### WHAT DOES IT MEAN FOR US?

ON JULY 6, 2021, THE TRACY CITY COUNCIL APPROVED A RESOLUTION DECLARING A DROUGHT EMERGENCY AND IMPLEMENTED STAGE 3 WATER RESTRICTIONS



**Who does it affect?**  
All City of Tracy water customers.

**When does it start?**  
July 7, 2021 and will remain in effect until the drought has ended.

**Why did Council take this action:**  
California is in the 2<sup>nd</sup> year of drought due to limited rainfall and snowmelt. The City's water supply from the Delta Mendota was reduced to only 25% of its normal allotment.

**Where can I get more information?**  
Call the Utilities Department: (209) 831-6333  
Visit: [CityOfTracy.org](http://CityOfTracy.org)  
Email: [waterresources@cityoftracy.org](mailto:waterresources@cityoftracy.org)

**What does it mean for me:**  
Limits watering to three days per week between the hours of 7:00 p.m. - 9:00 a.m.

Addresses ending with an odd number (1, 3, 5, 7, or 9) may only water on Mondays, Wednesdays, and Saturdays.

Addresses ending with an even number (2, 4, 6, 8, or 0) may only water on Tuesdays, Thursdays, and Sundays.

Irrigation that uses micro spray, bubblers or drip, may water any day.

Only fill swimming pools, hot tubs or saunas when it is absolutely necessary. Always use a cover to avoid evaporation.

Thank you for doing your part to help our community achieve our conservation goals!

Think Inside the Triangle™ 

-CONT-

IMAGE: Stage 3 Water Conservation Mailer

<p><b>STAGE III WATER RESTRICTIONS FOR CITY OF TRACY CUSTOMERS</b></p>	<div style="text-align: center;"> <p><b>Water You Doing to Conserve?</b></p>  </div> <p><i>The City of Tracy requires the following actions be implemented.</i></p> <ul style="list-style-type: none"> <li> Addresses ending in 2, 4, 6, 8 or 0 may water on Tuesday, Thursday and Sunday only.</li> <li> Addresses ending in 1, 3, 5, 7, or 9 may water on Monday, Wednesday and Saturday only.</li> <li> Outdoor watering must be kept on your property - avoid water runoff.</li> <li> Unattended outdoor water use is prohibited between 9 a.m. and 7 p.m. daily.</li> <li> Turn off any non-recirculating water features or fountains.</li> <li> Use of a hose requires an attachment that stops the flow of water immediately.</li> <li> High-pressure washing concrete areas, building exteriors, etc. may only be done by a professional who has a city-issued business certificate.</li> <li> Water leaks, once identified, must be repaired within 48 hours.</li> <li> Washing of your own vehicle may be done using a bucket and rinsing off with a hose.</li> </ul> <p><i>Violations of the water use restrictions may result in penalties of up to \$500 from the City of Tracy or the State of California.</i></p>	<p><b>ETAPA UNO DOSE Y TRES RESTRICCIONES DE AGUA PARA CLIENTES DE LA CIUDAD DE TRACY</b></p>	<div style="text-align: center;"> <p><b>¿qué estás haciendo para conservar?</b></p>  </div> <p><i>La ciudad de Tracy requires que se apliquen las siguientes acciones .</i></p> <ul style="list-style-type: none"> <li> Las direcciones que terminan en 0, 2, 4, 6 ó 8 pueden regar solamente martes, jueves y domingo.</li> <li> Las direcciones que terminan en 1, 3, 5, 7 ó 9 pueden regar solamente lunes, miércoles y sábado.</li> <li> Uso de agua al exterior debe mantenerse sobre su propiedad - evite uso excesivo de agua.</li> <li> Se prohíbe el uso de agua afuera de su hogar entre 9 a.m. y 7 p.m. diario sin supervisión.</li> <li> Apague todos los juegos de agua o fuentes sin recirculación.</li> <li> El uso de una manguera requiere un archivo adjunto que detiene el flujo de agua inmediatamente.</li> <li> Se permite lavado de alta presión a las áreas de concreto, exterior de edificios, etc solamente por un profesional que tiene un certificado de negocio emitida de la ciudad.</li> <li> Fugas de agua una vez identificadas deben ser reparadas</li> <li> Lavado de su propio vehículo se puede realizar solamente utilizando un cubo.</li> </ul> <p><i>Violaciones de las restricciones de uso de agua puede resultar en multas de hasta \$500 de la ciudad de Tracy o el Estado de California.</i></p>
<p>FOR MORE INFORMATION, GO TO <a href="http://WWW.CITYOFTRACY.ORG">WWW.CITYOFTRACY.ORG</a> OR CALL 209-831-6333</p>	<p><b>TO REPORT WATER WASTE, CALL (209) 831-6333</b></p> <div style="text-align: center;">  <p><small>"Think Inside the Triangle"</small></p> </div>	<p>PARA MAS INFORMACION, VISITE <a href="http://WWW.CITYOFTRACY.ORG">WWW.CITYOFTRACY.ORG</a> O LLAME AL 209-831-6333</p>	<p><b>PARA REPORTAR DESPERDICIO DE AGUA, LLAME AL (209) 831- 6333</b></p> <div style="text-align: center;">  <p><small>"Think Inside the Triangle"</small></p> </div>

-CONT-

**IMAGE:** City of Tracy Updated Water Features and Schedule Effective August 2, 2021 (English)



### **CITY OF TRACY UPDATED WATER FEATURES & SCHEDULE**

Effective 8/2/21

Due to drought, most water features have been taken offline to conserve water and comply with water restrictions. Please take advantage of the following water play options:

**LINCOLN PARK**  
EAST ST. & EATON AVE.

**MCDONALD PARK**  
55 N. CENTRAL AVE.  
\*ON TIMER EVERY 15 MIN

**SPLASH PAD SUMMER SEASON: MAY 15- SEPT 30**  
OPERATES DAILY  
HOURS: 10:00 A.M.-7:30 P.M.



**JOE WILSON POOL**  
900 W. LOWELL AVE.  
Call (209) 831-6230 to schedule a time to take a dip!

**IMAGE:** City of Tracy Updated Water Features and Schedule Effective August 2, 2021 (Spanish)



### **Horario de juegos acuáticos actualizados de la ciudad de Tracy**

Efectivo 8/2/21

Debido a la emergencia de sequía que estamos experimentando, esta área de recreación con fuente de agua ha sido desconectada para conservar y cumplir con las restricciones de agua. Los invitamos a aprovechar de las siguientes opciones de juegos acuáticos que están disponibles:

**LINCOLN PARK**  
FUENTE DE AGUA  
EAST ST. & EATON AVE.

**MCDONALD PARK**  
FUENTE DE AGUA  
55 N. CENTRAL AVE.  
\*Con temporizador cada 15 minutos

**Temporada de verano de fuentes de agua:**  
15 de mayo - 30 de septiembre  
Funciona Diariamente  
10:00 A.M.-7:30 P.M.



**JOE WILSON POOL (PISCINA)**  
900 W. LOWELL AVE.  
¡Llame al 209-831-6230 para agendar una hora para darse un chapuzón!

-CONT-

August 5, 2021

Page 6 of 6

#### **ABOUT THE CITY OF TRACY**

*Tracy is centered in a triangle formed by major interstates I-205 to the North, I-580 to the west and I-5 to the east. A collaboration of effort from our elected officials, employees and residents means Tracy is a clean and safe community where opportunity, growth, and success prosper. We invite you to come for a visit, open your business, and settle down to raise a family in Tracy. Take a look "Inside the Triangle." You'll like our pace, and you'll love the place!*

#### **CONTACT**

Stephanie K. Reyna-Hiestand, Water Resources and Compliance Manager

(209) 831-6333

[Stephanie.hiestand@cityoftracy.org](mailto:Stephanie.hiestand@cityoftracy.org)



-COT-